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Infor Hospitality Interface Testing and Certification Acceptance Document

Game Changing Technologies, Inc.

December 2021

General Information

Vendor	Game Changing Technologies, Inc. ("GCT")
Product/Version	
Vendor Contact (Tester)	Babu Arunachalam barunachalam@quickcustomintelligence.com
Infor Contact (Tester)	Alex Soare Alex.Soare@infor.com

Vendor Product Functionality

GCT will use the Infor REST API to retrieve hotel reservation data on behalf of their customers. GCT will run a daily ETL (extract load transform) process from a customer data center to retrieve reservation information. GCT will store the reservation data in a customer database. As part of the daily ETL, GCT will retrieve new reservations and any changes to an existing reservation in the past 30 days. The hotel reservation data will be presented in the QCI Host product.

General Interface Information

Infor supported Solutions & Version	HMS Version 3.8.4.2
Protocol used	Kiosk REST API
Liaison version	Not Used

Webservice Messages used:
• https://<servername>/api/hotelOperation/<Propertycode>/<based on operations>

Testing Information and Results

End to End testing

This document is intended to confirm the interface functionality between Infor HMS and the QuickCustom Intelligence platform. The certification tests listed below will confirm key areas of the interface implementation are functional per the interface specifications

Assumptions

To complete this testing the following need to be verified [remove/add applicable items]:

• Latest version of HMS application/report/vault servers must be installed

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- Test property/properties is configured correctly in the Kiosk-HMS system

- User created for QCI user in HMS

- Databridge partner created for QCI in HMS with basic authentication scheme

Message Type	Infor HMS → QCI	QCI → Infor HMS
Communication established	✓	
Kiosk API Call from QCI (stated as below)		✓

Tests performed	Message	Pass	Fail	Notes
Reservation Inquiry	/folios/inquiry Action: POST	✓		Vendor to HMS
	By arrival date	✓		
	With query start and limit	✓		
	By player number	✓		
	By PMS confirmation number	✓		
Reservation Data	/folios/inquiry Action: POST	✓		Vendor to HMS
	Reservation names	✓		
	Postal Addresses	✓		
	Phone numbers	✓		
	Email addresses	✓		
	Nights	✓		
	Rates	✓		
	Room types	✓		
	Guest counts	✓		
	GDPR	✓		
	Additional guests	✓		

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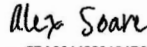|	Player info	✓		
	Loyalty / rewards programs	✓		

Comments

Certification Acceptance

The specifications and test results have been discussed, reviewed, and accepted by both parties

Infor (US) Inc.

Signature:

DocuSigned by:

Alex Soare

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Name:
Alex Soare
Title:
Consultant
Date:
10 December, 2021

Game Changing Technologies, Inc.

Signature:

Andrew Cardno

Name:
Andrew Cardno
Title:
Chief Executive Officer
Date:
13 December, 2021